



Air Conditioning & Heating

News Release

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Goodman® Gives HVAC Contractors a New Angle For Improving Installation and Service

HOUSTON, March 29, 2018 – Heating, ventilation and air conditioning (HVAC) dealers spoke, and Goodman Manufacturing Company responded by providing a new angle to make outdoor condensing unit installation and service more convenient and faster.

After hearing feedback from its HVAC dealers, Goodman enhanced two basic but critical parts of its residential outdoor air conditioners and heat pumps.

First, Goodman redesigned the liquid line service valves on outdoor condensers to angle outward – a simple but effective improvement on traditional service port design. By angling the service port outward and providing room to maneuver with tools, HVAC contractors have found it easier and faster to connect pressure gauge hoses.

The second dealer-driven design improvement was elevating the contactor up on all single-phase condensing units, allowing for easier connection of incoming electrical line. Previously, contractors had to make this connection in a space with a snug fit.



“Our HVAC dealers spoke, and we took action,” explains Seth Ure, product manager, outdoor systems for Goodman. “Making **Goodman** brand condensing units easy to sell, easy to install and easy to service is part of our brand DNA, so dealer feedback was instrumental in evolving our design for the contactor and service port.”

The positive response from dealers for the angled service valves encouraged Goodman to implement the enhancement across all its outdoor condensing units. The elevated contactors are now found on all **Goodman** brand single-phase condensing units.

Goodman designed and tested the modifications at its research and testing facilities at its new technology campus in Waller, Texas, just outside Houston. All **Goodman** brand heating and cooling systems are designed, engineered and assembled in the United States.

“We continue to drive towards dealer-focused enhancements that make **Goodman** products easier to sell, install and service,” Ure says. “These plans for improvement span all aspects of the product, from system design to label application. Stay tuned to learn about more product improvements moving through the pipeline.”

For more about Goodman, visit www.goodmanmfg.com.

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About Goodman

A member of the DAIKIN group, Houston-based Goodman Manufacturing Company, L.P. is a leading manufacturer of heating, ventilation and air conditioning products for residential and light commercial use. **Goodman** brand products are predominantly sold through company-operated and independent distribution networks, with more than 1,000 total distribution points throughout North America. For more information, visit www.goodmanmfg.com.